



**BIG BLUE**

HOTEL

FOUNDED 2003

# Food and Beverage Assistant

We are looking for someone who can provide a high standard of customer service, by ensuring every customer is treated in a friendly and helpful manner and that all customer enquiries are dealt with in a positive way.

## **Main tasks & responsibilities:**

1. To deliver excellence in customer service, maximising profits with regards to up selling.
2. To adhere to and maintain a high standard of personal appearance and cleanliness.
3. To have and maintain a high standard of product knowledge
4. To follow restaurant preparation, service and close down procedures to the departmental Standard of Procedure.
5. To ensure work place surroundings areas are maintained to high standards of cleanliness at all times.
6. To adhere to all company Health and Safety regulations, policies and procedures.
7. To carry out daily checks of the departmental rota as this may change due to business demands.
8. To communicate effectively with colleagues and work as part of a team ensuring you project a professional image at all times.
9. To attend regular departmental meetings and training sessions where required.
10. To ensure that cash and security procedures are adhered to.

To be considered for this position, you will be required to pass a drug test and have a UK passport/EU settlement number/UK work visa or a full UK birth certificate.

**If you are interested in applying for this role, please send your CV to [daniel.pecos@bigbluehotel.com](mailto:daniel.pecos@bigbluehotel.com)**